

Data Protection /Privacy Policy

This Privacy Policy shall establish the procedure for processing personal data, received from users, the system for monitoring of drug adverse reactions and the Med Safety application. It emphasizes the importance of data and explains Your rights in accordance with the Law of the Kyrgyz Republic No. 58 dated April 14, 2008 “On Personal Information”.

Who we are/About Us

The Department of Drug Provision and Medical Equipment under the Ministry of Health of the Kyrgyz Republic (hereinafter DDP&ME) is a regulatory body in the field of drug circulation and is authorized to process personal data, obtained through the reports on drugs adverse reactions.

Why do we need the information, provided by You?

The function of the Pharmacovigilance system of the DDP&ME under the Kyrgyz Republic Ministry of Health is to ensure safety and efficacy in the use of drugs through monitoring of adverse reactions of drugs in the Kyrgyz Republic.

You are contributing to this process by informing us of the possible adverse reactions of drugs.

To provide information about adverse reactions, we need certain personal data, such as the name of the reporter/data submitting person and his contact details, in order to contact him in case additional information will be needed. We also need medical and demographic data (such as age, gender, ethnic affiliation, etc.) of the person, affected by the incident in order to understand the impact of the adverse reactions on various populations.

We confirm that the information, provided by you, will be stored safely, securely and confidentially. Your personal information will not be available to other people outside the DDP&ME without your consent, unless we are obliged to do so on the grounds, provided for by the legislation of the Kyrgyz Republic.

What personal data we collect?

The DDP&ME under the Kyrgyz Republic Ministry of Health can contact the registered users about the reports of adverse drug reactions (ADR). We assure that your personal data will not be transferred to other organizations for commercial or any other purposes, except as otherwise specified in this Policy.

We collect the following personal information about the reporting person:

- First and Last Name
- contact information: email address, phone number
- job title and organization information, if the reporting person is a medical professional or representative of the manufacturer
- IP address.

We collect the following personal information and special category information about the person, affected by the ADR:

- we need at least one of the following characteristics: initials, age, gender, weight, height or local identifier
- ethnicity (optional)
- information on the suspected product and description of the adverse reaction
- health data, including medications and medical history.

Legal basis

When processing your personal data, we are guided by the Law of the Kyrgyz Republic No. 58 dated April 14, 2008 “On Personal Information” and the Law of the Kyrgyz Republic dated January 9, 2005 “On the Protection of the KR Citizens' Health”.

Storage and disposal

We store your personal information only for the period necessary to achieve the purpose for which we collect it, including the purpose of reporting or legal requirements.

Dissemination of the information you provide

Adverse drug reactions reports represent the information, that should be available to the World Drug Monitoring Center of World health organization (WHO) in Uppsala and pharmaceutical companies with deleted identifiable data. Upon your request a copy of the report will be made available to your doctor.

Changes to our Privacy Policy

The Center has the right to update and improve this Privacy Policy in compliance with new data protection laws. We will inform you of any changes to this privacy policy accordingly if we consider that these changes will affect your rights or new goals will emerge in processing of your information.

How to contact us.

If you have any questions regarding this Privacy Policy, the use of this site or your actions, please contact us at dloimt@pharm.kg